

# Tisio Device Manager

Tisio Device Manager is a full-featured management tool used to control, maintain and configure your Tisio products. It is simple to install and use, flexible in deploying configurations and effective in performing the necessary tasks in a simple or complex thin-client installation.

## Connectivity & Networking

Tisio Device Manager has been designed with corporate, routed networks in mind. Tisio Device Manager operates using the latest in HTML technologies with no reliance on protocols such as FTP or UDP to perform any of its tasks. This approach enables Tisio Device Manager to perform in a completely independent and un-hindered manner, by-passing both router and firewall restrictions. This flexibility and performance mean that you can place Tisio Device Manager into most network topologies, confident that it will operate flawlessly.

## Groups & Grouped Configurations

Tisio Device Manager uses the concept of multi-level groups for organizing your thin clients. This allows you to have total control and provides a greater degree of flexibility.

Groups within Tisio Device Manager can hold a universal configuration for all clients within the group. In addition to this, updates and firmware upgrades can be deployed to clients on a group basis. Sub-groups can also inherit properties from their parents or have their own independent property management.

## Deployment & Scheduling

When managing thin clients and devices within any organization the most important and sought after feature is the ability to update the configuration and software within devices. The software deployment module within Tisio Device Manager allows administrators to configure updates for both settings and firmware, store and deploy them to devices within the organization, whether on a LAN or WAN

## Backup & Restore

Tisio Device Manager also provides you with the ability to back-up and restore its settings, preferences and database, thereby providing you with the security of knowing that all client data is safe. This also negates the need to rescan the network in case of data loss on the Tisio Device Manager server.

## Platforms & Database

ThinCCo Device Manager is designed to be installed on any Windows or Linux Server platform and comes ready supplied with Tomcat Web Server and MySQL. ThinCCo Device Manager can be operated from any PC equipped with an Internet browser that supports Java.

## Security

ThinCCo Device Manager is equipped with a user management system that allows you to specify the users who can access ThinCCo Device Manager. The user management setting also allows you to set permissions based on a granular level thereby providing not only the security but also the flexibility needed.

## Key Benefits

- Lower administration costs
- Create configurations and copy to other devices and groups
- Deploy software packages for updates
- Manage connections for ICA and RDP
- Create images of a device and deploy to many
- Management of terminal groups and subgroups
- Full control over connected devices
- User-friendly web interface
- Can be operated from any java equipped browser device
- Tree-structure architecture with instant access to information
- Uses MySQL & Apache Tomcat Web server
- Uses only HTTP based protocols
- Full NAT traversal

# Tisio Device Manager

## SPECIFICATION OPERATING SYSTEM

Windows 2000/2003 Server, Windows XP Workstation, Linux Server (generic)

## DATABASE

MySQL 4.0 or higher, HTTP SERVER, Apache Tomcat, JAVA, Java Runtime Environment JRE 1.4

## DISPLAY ENVIRONMENT

Internet Explorer 6.x or higher, Mozilla Firefox 1.07 or Netscape

## LANGUAGES

English, French and German

## PROTOCOLS

TCP/IP, HTTP, XML, SSL and HTML

## MITN SERVER FEATURES

- Unlimited number of clients
- Backup & Restore of database

## CLIENT MANAGEMENT

Windows XPe, Windows CE.net and Linux

## CLIENT MANAGEMENT FEATURES

Reference terminal configuration, Remote configuration, OS/Image update Plug-in, module and snap-in updates, Boot level recovery system, User access levels with granular settings, Client inventory reporting, Traceroute and Ping Client status display, Remote display

## CLIENT GROUPING

- Multi-level terminal groups
- Parameter inheritance

## DEVICE SPECIFIC FEATURES

- Auto device reporting
- Client log viewer

## REMOTE CONTROL FEATURES

- Reboot, Wakeup and Shutdown

## LICENSE MANAGEMENT

- Managed clients
- Managed modules, plug-ins and snap-ins

## MISCELLANEOUS

- Report generator
- Client filtering and sorting
- Data export

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